

LATITUDE FINANCIAL SERVICES — DATA BREACH

**267. Hon WILSON TUCKER to the Leader of the House representing the Minister for Transport:**

I refer to the government's response to the Optus data breach, which included the issue of new driver's licence cards and numbers to Optus customers with compromised driver's licence details, at no cost to the customer.

- (1) Will the government extend this policy to customers impacted by the recent Latitude Financial Services hack?
- (2) Will this policy extend to similar large-scale data breaches or hacks in the future?

**Hon SUE ELLERY replied:**

I thank the honourable member for some notice of the question.

- (1)–(2) The Department of Transport will support people affected through the issue of a replacement driver's licence card, with cost recovery a matter for the customer and the company. Customers that have had their driver's licence information disclosed will also have their compromised card number added to the credential protection register.